# **Request for Proposal (RFP)**

# **EMC Work Readiness Programme 2022**

Date of Issue	Wednesday, 02 November 2022	
Closing Date	Wednesday, 09 November 2022	
Place	303 Anton Lembede Street, Durban Club Chambers, Suite 1005, 10th Floor, Durban, 4001	
Inquiries	xolile@maritimecluster.co.za	
EMC business hours	08h00 - 16h30	
Category	Training Services	

# **Table of Contents**

SEC	CTION A – TECHNICAL INFORMATION	3
1.	INTRODUCTION	3
2.	BACKGROUND	3
3.	INVITATION FOR PROPOSALS	3
4.	PROPOSAL SPECIFICATION	4
5.	ELIMINATION CRITERIA	5
SEC	CTION B – TERMS AND CONDITIONS	6
6.	VENUE FOR PROPOSAL SUBMISSION	6
7.	PROPOSAL PROGRAMME	6
8.	SUBMISSION OF PROPOSALS	6
9.	AWARDING OF PROPOSALS	6
10.	EVALUATION PROCESS	7
11.	PRICING PROPOSAL	7
12.	VALIDITY PERIOD OF PROPOSAL	7
13.	APPOINTMENT OF BIDDER	7
14.	ENQUIRIES AND CONTACT WITH THE CSIR	7
15.	MEDIUM OF COMMUNICATION	8
16.	CORRECTNESS OF RESPONSES	8
17.	VERIFICATION OF DOCUMENTS	8
18.	ADDITIONAL TERMS AND CONDITIONS	8
19.	EMC RESERVES THE RIGHT TO	9
20.	DISCLAIMER	9

#### **SECTION A – TECHNICAL INFORMATION**

#### 1. INTRODUCTION

EThekwini Maritime Cluster (EMC) is a non for Profit Company incorporated in terms of the Company Act and its relevant Regulations. It was launched in 2009 as an initiative of eThekwini Municipality.

The mandate of the EMC is to provide a platform for collaborative engagement between different levels of government, state-owned enterprises and the maritime community to implement programs of common interest that support the growth and improve the performance and competitiveness of the maritime industry.

Since the inception of EMC, there has been a number of developments in the Maritime Sector. As per our current Business Plan, EMC focuses on the Following Key Programmes:

- Training and Skills Development
- Enterprise Development
- Industry Promotion
- Maritime Manufacturing and Services

#### 2. BACKGROUND

The Work Readiness Programme seeks to facilitate the transition of graduates / final year students into the industry to equip them with the much-needed confidence to thrive within organisations during their employment. The programs also seek to relieve the employers from basic training frustrations and added costs, thus empowering them to employ more graduates and close the alarming unemployment gap within the maritime industry.

# 3. INVITATION FOR PROPOSALS

EThekwini Maritime Cluster is seeking the services of a suitably qualified and experienced service provider with requisite skills to train 25 local beneficiaries. The training provider will be expected to introduce beneficiaries into the maritime industry through a structured capacity building programme that encompasses the following:

- Introduction to the maritime industry
- Communication and marine communication
- Human relations and on-board crew management
- Job Seeking and basic manning training
- Workplace Skills & Maritime Skills
- Marine Occupational health and safety
- Maritime on-site training
- Maritime Industry Tour

Proposals are hereby invited from bidders to deliver the workshops as following (which the consultant should consider):

• The training will be hosted at a selected venue to ensure the content is presented physically.

- The training must consist of theory training for four (4) days and the remaining one (1) day covering practical onsite training and tour.
- Develop a comprehensive plan to effectively train Work readiness program beneficiaries on the mentioned module.
- Develop a program assessment plan for each of the above-mentioned modules.
- The consultant should provide training materials such as manuals or guides and stationery.

EMC will be responsible for the following:

- The project costs
- · Recruitment of 25 Maritime studies youth

# 4. PROPOSAL SPECIFICATION

EMC specifications are detailed below and the evaluation process will be based on the criteria set out in section 5 (evaluation process and criteria). All RFPs are to be submitted in a format specified in this document (as applicable).

# 4.1 SCOPE OF WORK AND DELIVERABLES

The training provider (s) will be required to provide the following as a minimum:

- Introduction to the maritime industry
- Workplace communication and Marine communication
- Human relations and on-board crew management
- Basic manning, crewing, and job seeking
- Workplace Skills and Maritime Skills
- Marine Occupational health and safety
- Maritime on-site training

# **4.2 PROJECT TIMELINES**

The bidder must outline the deliverables and associated timeline of four (5) days, covering theory training for three (4) days and the remaining one (1) day covering practical training for a group of 25 beneficiaries. Theory training must be conducted over three (3) days in a classroom environment in the Durban CBD area.

Practical training must be conducted at a relevant maritime site in line with the offerings above. The standard training times (theory and workplace/practicum) are specified by the bidder according to their plan.

#### **4.3 SUBMISSION REQUIREMENTS**

Bidders should provide the following items as part of the proposal for consideration:

# 4.3.1 BIDDER'S PROPOSAL ON APPROACH AND METHODOLOGY

- Provide an executive summary that describes the services that will be provided and how the firm will address the needs, objectives and requirements outlined in the Scope of Services;
- This response should include a detailed description of the approach or plan to be used. The detailed plan shall focus on the methodology used for the management and execution of the required services. The plan should demonstrate an overall understanding of the Scope of Work to be performed and will be judged on clarity, comprehensiveness, and presentation of materials in a thorough, concise format;

#### 4.3.2 BIDDER'S EXPERIENCE AND REFERENCES

- Description of experience and success in the training of graduates and any other form of training and skills development;
- Provide a list of client references of institutions which demonstrates experience in providing services similar to the scope required by this RFP.

# 4.5.4 PRICING PROPOSAL

 Provide cost proposal commensurate with proposed services, based on a success fee basis.

# 5. ELIMINATION CRITERIA

Proposals will be eliminated under the following conditions:

- Submission after the deadline;
- Submission of incomplete documentation; and
- Proposals submitted at an incorrect location.

# **SECTION B - TERMS AND CONDITIONS**

# 6. VENUE FOR PROPOSAL SUBMISSION

All proposals must be submitted in electronic format and/ or hardcopy to:

xolile@maritimecluster.co.za

303 Anton Lembede Street, Durban Club Chambers Suite 1005, 10th Floor Durban, 4001

#### 7. PROPOSAL PROGRAMME

The proposal programme, as currently envisaged, incorporates the following key dates:

- Issue of proposal documents: Wednesday, 02 November 2022
- Closing/submission date: Wednesday, 09 November 2022

# 8. SUBMISSION OF PROPOSALS

- **8.1.** All proposals are to be sealed. No open proposals will be accepted.
- **8.2.** Proposals submitted by companies must be signed by a person or persons duly authorised, otherwise they will be deemed invalid.
- **8.3.** The EMC will award the contract to qualified Bidder (s)' whose proposal is determined to be the most advantageous to the EMC, taking into consideration the technical (functional) solution, price, and B-BBEE.

# **DEADLINE FOR SUBMISSION**

Proposals shall be submitted at the address mentioned above no later than the closing date of *Wednesday, 09 November 2022* during EMC's business hours. The EMC business hours are between 08h00 and 16h30.

Where a proposal is not received by the EMC by the due date, stipulated place, and time, it will be regarded as a late proposal. Late proposals will not be considered.

# 9. AWARDING OF PROPOSALS

Awarding of proposals will be published on the EMC's website. No regret letters will be sent out.

# 10. EVALUATION PROCESS

# **Evaluation of proposal**

All proposals will be evaluated by an evaluation team for functionality, price, and B-BBEE. Based on the results of the evaluation process and upon successful negotiations, the EMC will approve the awarding of the contract to the successful proposer.

# A two-phase evaluation process will be followed.

- The first phase includes the evaluation of **elimination** and **functionality criteria**.
- The second phase includes the evaluation of price and B-BBEE status. Pricing Proposals will only be considered after the functionality phase has been adjudicated and accepted.

#### 11. PRICING PROPOSAL

- 11.1 Pricing proposal must be cross-referenced to the sections in the Technical Proposal. Any options offered must be clearly labelled. Separate pricing must be provided for each option offered to ensure that pricing comparisons are clear and unambiguous. Price needs to be provided in South African Rand (incl. VAT), with details on price elements that are subject to escalation and exchange rate fluctuations indicated.
- 11.2 Payment will be according to the CSIR Payment Terms and Conditions.

#### 12. VALIDITY PERIOD OF PROPOSAL

Each **proposal** shall be valid for a minimum period of three (3) months calculated from the closing date.

# 13. APPOINTMENT OF BIDDER

- 13.1 The contract will be awarded to the Bidder who scores the highest total number of points during the evaluation process, except where the law permits otherwise.
- 13.2 Appointment as a successful Bidder shall be subject to the parties agreeing to mutually acceptable contractual terms and conditions. In the event of the parties failing to reach such an agreement EMC reserves the right to appoint an alternative supplier.

#### 14. ENQUIRIES AND CONTACT WITH THE CSIR

Any inquiry regarding this RFP shall be submitted in writing to EMC at <a href="mailto:xolile@maritimecluster.co.za">xolile@maritimecluster.co.za</a> with *The appointment of a Consultant to Provide EMC Work Readiness Programme as the subject.* 

Any other contact with EMC personnel involved in this proposal is not permitted during the RFP process other than as required through existing service arrangements or as requested by the EMC as part of the RFP process.

#### 15. MEDIUM OF COMMUNICATION

All documentation submitted in response to this RFP must be in English.

#### **16. CORRECTNESS OF RESPONSES**

- 16.1 The Bidder must confirm satisfaction regarding the correctness and validity of their proposal and that all prices and rates quoted cover all the work/items specified in the RFP. The prices and rates quoted must cover all obligations under any resulting contract.
- The Bidder accepts that any mistakes regarding prices and calculations will be at their own risk.

#### 17. VERIFICATION OF DOCUMENTS

- 17.1 Proposers should check the numbers of the pages to satisfy themselves that none are missing or duplicated. No liability will be accepted by the EMC concerning anything arising from the fact that pages are missing or duplicated.
- 17.2 Pricing schedule and B-BBEE credentials should be submitted with the proposal, but as a separate document and no such information should be available in the technical proposal.

# 18. ADDITIONAL TERMS AND CONDITIONS

- 18.1 A proposer shall not assume that information and/or documents supplied to EMC, at any time before this request, are still available to EMC, and shall consequently not make any reference to such information document in its response to this request.
- 18.2 Copies of any affiliations, memberships, and/or accreditations that support your submission must be included in the proposal.
- 18.3 In the case of a proposal from a joint venture, the following must be submitted together with the proposal:
  - Joint venture agreement including a split of work signed by both parties
  - The original or certified copy of the B-BBEE certificate of the joint venture;
  - The Tax Clearance Certificate of each joint venture member;
  - Proof of ownership/shareholder certificates/copies; and
  - Company registration certificates.
- 18.4 An omission to disclose material information, a factual inaccuracy, and/or misrepresentation of fact may result in the disqualification of a proposal, or cancellation of any subsequent contract.
- 18.5 Failure to comply with any of the terms and conditions as set out in this document will invalidate the Proposal.

# 19. EMC RESERVES THE RIGHT TO

- 19.1 Extend the closing date;
- 19.2 Verify any information contained in a proposal;
- 19.3 Request documentary proof regarding any proposal issue;
- 19.4 Appoint one or more Bidders, separately or jointly (whether or not they submitted a joint proposal);
- 19.5 Award this RFP as a whole or in part; and
- 19.6 Cancel or withdraw this RFP as a whole or in part.

#### **20. DISCLAIMER**

This RFP is a request for proposals only and not an offer document. Answers to this RFP must not be construed as acceptance of an offer or imply the existence of a contract between the parties. By submission of its proposal, Bidders shall be deemed to have satisfied themselves with and to have accepted all Terms & Conditions of this RFP. The EMC makes no representation, warranty, assurance, guarantee, or endorsement to Bidders concerning the RFP, whether with regard to its accuracy, completeness, or otherwise and the

EMC shall have no liability towards the Bidder or any other party in connection therewith.

#### **DECLARATION BY PROPOSER**

# Only proposals that completed the declaration below will be considered for evaluation.

I hereby undertake to render the services described in the attached proposal documents to EMC in accordance with the requirements and task directives/proposal specifications stipulated in **RFP** at the price/s quoted. My offer/s remains binding upon me and open for acceptance by the EMC during the validity period indicated and calculated from the closing date of the proposal.

I confirm that I am satisfied with regard to the correctness and validity of my proposal; that the price(s) and rate(s) quoted cover all the services specified in the proposal documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.

I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this proposal as the principal liable for the due fulfillment of this proposal.

I declare that I have no participation in any collusive practices with any proposer or any other person regarding this or any other proposal.

I accept that the EMC may take appropriate actions, deemed necessary, should there be a conflict of interest or if this declaration proves to be false.

I confirm that I am duly authorised to sign this proposal.

NAME (PRINT)		
,	WITNESSES	
CAPACITY	1	
SIGNATURE	2	
NAME OF FIRM	DATE	
DATE		